

Who are you?

A citizen from a country **outside of the European Union**,

without a legal stay in Belgium.

Someone interested in **voluntary return**.

Who are we?

ICAM-coaches work for the **Immigration Office** and are tasked with supporting individuals and families in irregular stay.

ICAM stands for **Individual Case Management**. Each person will receive tailored guidance and support in the search for a long-term solution.

Contact



02/488 97 77

(from 9am till 3pm)



icamsupport@ibz.fgov.be

You can visit us without an appointment on Wednesdays from 9am to 12pm in the following locations:

- **Brussels:** Boulevard Pachéco 44 , 1000 Bruxelles
- **Antwerp:** Italiëlei 4 / bus 1, 2000 Antwerpen
- **Liège:** Rue de Fragnée 2, 4000 Liège

URL: www.dofi.ibz.be/en/ICAM

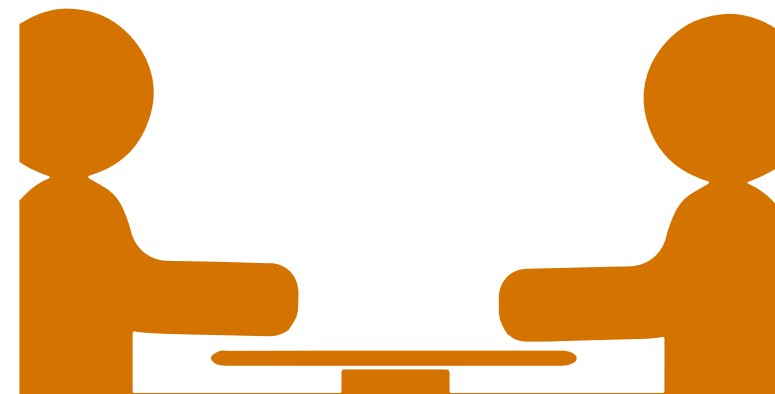


Use the QR code above to learn more about ICAM coaching

@DOFIDVZOE



Are you in irregular stay in Belgium and looking for a solution?



Department Alternatives to Detention



Funded by the European Union

Coaching program

ICAM-coaching means:

- Informing, advising and guiding.
- Identifying (potential) barriers to return and finding solutions.
- Offering support in case of a voluntary return in cooperation with Fedasil.

Special attention is paid to vulnerable profiles (victims of human trafficking, mental health problems, etc.).

Follow-up appointment(s)

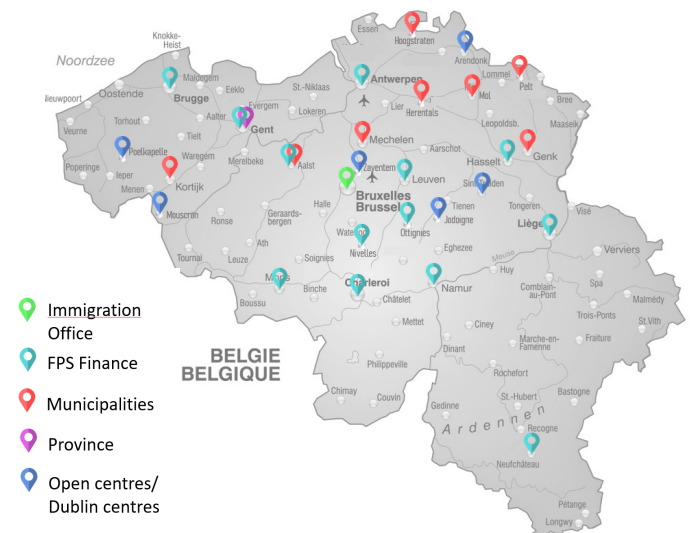
Different options (stay and return) are explored during one or more follow-up interviews.

Decision

If a legal stay in Belgium is possible, this option will be thoroughly explained. When there are no longer any possibilities to obtain a legal stay in Belgium, the ICAM-coach will provide further information and support on (voluntary) return.

Find Us

Our coaches are present in different cities and municipalities in Belgium.



1

Intake

The ICAM-coach analyses the person's situation and will provide information on their case and the coaching program. During the interview, the person can ask questions about their specific situation and is given the opportunity to provide additional information.

2

3